

# Arrive

## HEALTH


ACCESS TO QUALITY HEALTHCARE,  
WITH A FOCUS ON WELL-BEING AND  
DATA-DRIVEN APPROACHES THAT  
SUPPORT INDIVIDUALS IN LIVING  
HEALTHIER LIVES



## LOCAL EXPERTISE WITH GLOBAL REACH




Alexander Forbes is a specialized South African financial services group with operations across Africa and in Jersey. We provide holistic financial advice and solutions to corporates and individuals to secure their financial well-being, for a lifetime.

 **4,035**  
talented people

 **R462 billion**  
in assets under management


**R785 million** payout  
in claims    **R24.1 billion**  
in benefit  
payments

 **99.2%**  
client retention since 2003



Mercer helps clients around the world advance the health, careers and wealth of their most vital asset — their people. We operate in more than 130 countries, with employees based in 44 countries.

 **23,000**  
talented people

 **US\$240 billion**  
in assets under management

 **26,000**  
clients

 **110 million**  
lives touched

Did you know that only 39% of employees claim to be in excellent or very good health as it relates to being able to do their job? Now consider that impact on presenteeism, absenteeism and productivity.

It doesn't have to be this way.

A combination of quality healthcare solutions and data-driven, personalized technology solutions can motivate employees to become smarter consumers of healthcare and, more importantly, focus on their total well-being.

Our aim? To support you in building and maintaining a healthy workforce, and in enabling your employees to bring their whole selves to work and to every area of their lives.

# Arrive

Leverage our extensive insurer network, innovative technology and strategic expertise to deliver the best possible employee health outcomes.



## BROKING

Delivering industry-leading coverage via a network of large insurers and local providers

### SOLUTIONS:

1. Benchmarking
2. Broking Placement/Vendor Management
3. Local Plan Design
4. Local Broking Services
5. Tailored Solutions (Segment) — from SMEs to MNCs
6. Admin Services (End-to-end support, from enrollment to claims)
7. Marketplace

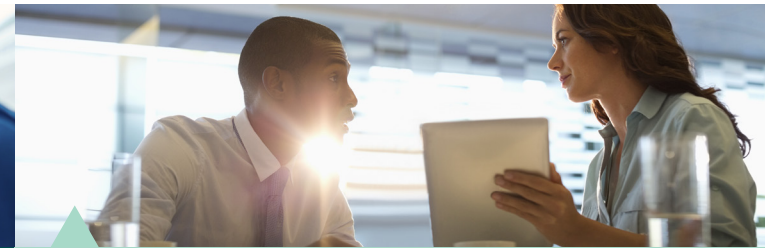


## CONSULTING

Devising innovative strategies to meet our clients' challenges and deliver value to their employees

### SOLUTIONS:

1. Database plans (GBM/RBM only)
2. Benefits Strategy and Design
3. Benchmarking and Industry Data
4. Benefits Plan Audit
5. Multi-country Plan Design
6. Financial and Risk Consulting
7. Employee Communications/Engagement
8. Marketplace
9. Financial Wellness



## TECHNOLOGY

Creating standout employee experiences and business impact through benefits technology

### SOLUTIONS:

1. Technology Customization/Implementation
2. Darwin™
3. HR Control Center/Self-serve Customization
4. Marketplace
5. Digital Delivery/Data and Analytics